

# DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

## BEHAVIORAL HEALTH TECHNICAL ASSISTANCE

### MINUTES –

Wednesday; July 13, 2016

10:00 - 11:00 a.m.

Facilitator: Kim Riggs, Behavioral Health Social Services Specialist II

Webinar Address:

<https://dhcfp.webex.com/mw3000/mywebex/default.do?siteurl=dhcfp&service=6>

#### 1. Purpose of BH Monthly Calls

- a. House Keeping – Providers were encouraged to mute calls by pressing “\*6”. Alexis explained that questions and comments can be submitted in advance to the DHCFP behavioral mailbox and gave the mail box address: [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov). Questions and comments should be submitted by the last Wednesday of the previous month
- b. Introductions:  
DHCFP: Alexis Tucey, Hilary Jones, Kim Riggs, Crystal Johnson, Cynthia Leech  
HPES: Ismael Lopez-Ferratt, Joann Katt

#### 2. DHCFP – Policy Updates: Following updates below

- a. DHCFP Behavioral Updates: Alexis went through the policy updates:
  - Update on the National Governors Association (NGA) Resources for the Early Advancement of Child Health (REACH) program.
  - The Rehabilitation Plan Work Shop that was held on May 9, 2016. This revision addressed the rehabilitation plan and updating the documentation required. DHCFP Public Notices [DHCFP Public Notices](#)
  - Certified Community Behavioral Health Clinic (CCBHC) there are four prospective Bridge Counseling, New Frontier, Vitality and Westcare. [CCBHC-Main](#)
  - Psychological Interns are pending a CMS decision to be allowed to be enrolled as A QMHP.
  - Revision to MSM Chapter 400 to address Clinical supervision within policy the removal of interns to be allowed to act as Clinical Supervisor.
- b. Behavioral Health Providers – BHCN QA Program Policy Review  
Review of program requirements for BHCN QA Policy which went into effect 5/1/16 [Medicaid Services Manual Chapter 400](#) (all new revisions to the BHCN are written in red) Crystal Johnson, Quality Assurance Program Specialist Clinical Policy Team Behavioral Health Community Network (BHCN) Providers; requirement to submit a Quality Assurance (QA) Program [BHCN - HPE Billing Manual](#) (starts on page 6)and HPE Announcement 1134

[HPE Announcement 1134](#). Crystal highlighted that the information provided the first year will be addressing the program itself. The second year will be addressing the any updates to the program as well all the indicated Quality Assurance required reports. When sending your program please make sure you check all copies have been scanned and that they are clear and concise. Also, please send your entire program packet in one email with attachment.

**Crystal Johnson, Quality Assurance Program Specialist Clinical Policy Team (775) 684-3724**

**b. DHCFP – Surveillance Utilization Review Section (SURS)**

**a. Updates or reminders for Providers: Kurt Karst, Surveillance and Utilization Review (SUR) Unit**

No updates for this month

**c. HPES – Updates**

**a. HPE Provider Form-33: Provider Information Change Form [HPES Form-FA-33](#)**

Ismael Lopez-Ferratt, MBA NV Medicaid Provider Field Services Behavioral Health

Use of the FA-33 form to Update the “Mail To Address”, Phone Number or Email address with information that is directly associated with the provider. Many agencies update this information with their own information which causes the provider themselves to not have contact information for the specific provider’s NPI number. When a provider is linked or unlinked, the contact information is not updated and thus we are left without contact information that goes directly to the provider. Updating current contact information is helpful should anyone at HPE or DHCFP need to get information conveyed directly to the individual provider. As a added note for Providers per MSM Chapter 100 [Medicaid Services Manual Chapter 100](#) Please read 103.3 and 103.3A

**b. Joann Katt, LPN, Medical Management Leverage Center/Behavioral Health Team Lead**

Prior Authorizations: Providers need to read policy within MSM Chapter 400 to make sure they understand covered services and qualified diagnoses

Day Treatment: Please to make sure to Day treatment needs to be submitted through HPE Portal

In closing please email questions, comments or topics that providers would like addressed any time prior to the monthly webinar. Email Address: [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov).

**The scheduled meetings are the second Wednesday of each month. Next month meeting will be August 10, 2016 10:00- 11:00 am**